



Livingston County

## Social Service Division Director - PROM (Examination Date 12/7/2024)

<b>LOCATION</b>	Murray Hill Campus (Mount Morris)	<b>JOB TYPE</b>	Full-Time
<b>JOB NUMBER</b>	PROM #72620010	<b>DEPARTMENT</b>	Civil Service
<b>OPENING DATE</b>	10/11/2024	<b>CLOSING DATE</b>	11/7/2024 4:00 PM Eastern

### Description

**LAST EXAM APPLICATION FILING DATE: THURSDAY, NOVEMBER 7, 2024 at 4:00 PM**

**EXAMINATION DATE: SATURDAY, DECEMBER 7, 2024**

### **EXAM FEE:**

- **Livingston County Residents:** The exam fee will be waived for current legal residents of Livingston County.
- **Military Veterans:** The exam fee will be waived for any Military Veteran who submits a copy of their DD214 Member form.
- **Non Livingston County Residents: The exam fee is \$10.00.**
  - This must be paid by cash, money order, certified check, cashier's check or fee waiver. No other forms of payment will be accepted.
  - All exam fees must be delivered or mailed to Livingston County Human Resources Department, 6 Court Street, Room 206, Geneseo, New York 14454.
  - Fee due by the last filing date, Thursday, November 7 at 4:00 PM.
  - Late fees and fees in unacceptable payment forms will NOT be accepted.
  - The fee is non-refundable.
  - **YOUR APPLICATION WILL NOT BE REVIEWED WITHOUT A FEE.**

**APPLICATION FEE WAIVER:** A waiver of application fee will be allowed if you are unemployed and primarily responsible for the support of a household. In addition, a waiver of application fee will be allowed if you are determined eligible for Medicaid, or receiving Supplemental Security Income payments, or Public Assistance (Temporary Assistance for Needy Families/Family Assistance or Safety Net Assistance) or are certified Job Training Partnership Act/Workforce Investment Act eligible through a State or local social service agency. All claims for application fee waiver are subject to verification. To request a fee waiver, complete a "Request for Application Fee Waiver and Certification" form and submit it with your application by the close of business on the application deadline as listed on this announcement. Application waiver forms are available at the Livingston County Human Resources Department or on our website at <https://livingstoncountyny.gov/539/Employment-Application-and-other-Forms>.

### **APPLICATION PROCESS:**

Online applications can be submitted using the "Apply" button for this exam announcement.

This exam announcement can be found at: <https://www.governmentjobs.com/careers/livingstoncounty/transferjobs>

Paper applications are no longer accepted.

### **POSITION INFORMATION:**

**LOCATION:** Department of Social Services - Mt. Morris, NY

**DUTIES:** This is an administrative position involving independent responsibility for the overall efficient and effective operation of a division<sup>[1]</sup> of the Department of Social Services. Primary functions include: planning, organizing, directing and coordinating service delivery of multiple units within the division; developing and recommending policies and procedures in accordance with State and Federal laws and regulations and departmental needs; and maintaining standards of service in accordance with agency policies. General supervision is exercised over work of subordinate personnel of the division.

Work is performed under the general direction of the Commissioner of Social Services in accordance with established policies and objectives permitting the frequent exercise of independent judgment in planning and carrying out the details of the work. The incumbent will have agency wide responsibility for assisting the Commissioner in the implementation of the mission of the Department through participation in the planning, development and attainment of divisional objectives in coordination with those of the entire agency. This position works closely with other members of the administrative team for the purpose of short and long term planning and general agency operation. May also be assigned additional functional areas to supervise and/or oversee. The incumbent will be deputized in order to act as the Commissioner of Social Services as necessary and directed. The Social Services Division Director does related work as required.

<sup>[1]</sup> A “division” means a defined, major functional area made up of multiple units within the department such as financial assistance or services.

## Typical Qualifications

**PROMOTION QUALIFICATIONS:** Candidates must be permanently employed in the Livingston County Department of Social Services (“DSS”) at time of application, and must meet all of the qualifications set forth in the minimum qualifications below with the experience requirements being met through the candidate’s employment with the DSS. To be eligible for certification from the eligible list, a person must be employed by the Livingston County Department of Social Services at time of certification.

Qualification Option #	1	2
<b>Training/Education</b>	Graduation from a regionally accredited or New York State registered college or university with a Bachelor’s degree <sup>[1]</sup> in public administration, business administration, social work or a closely related field of study.	Graduation from a regionally accredited or New York State registered college or university with a Bachelor’s degree <sup>[2]</sup> .
<b>General experience</b>	Three years of full-time, paid professional experience <sup>[2]</sup> in public administration, business administration and/or social work administration.	Five years of full-time, paid professional experience <sup>[3]</sup> in public administration, business administration and/or social work administration.
<b>Supervisory experience</b>	The three years of the general experience described above must have been in a supervisory role where oversight was for a group of full-time subordinates <sup>[3]</sup> .	Three years of the general experience described above must have been in a supervisory role where oversight was for a group of full-time subordinates <sup>[4]</sup> .

Part-time service will be given prorated credit toward experience requirements.

<sup>[1]</sup> A higher degree is also acceptable.

<sup>[2]</sup> “Professional experience” means work involving the performance of duties that required the application of knowledge obtained through formal undergraduate or graduate study.

<sup>[3]</sup> Group of subordinates, for the purposes of these minimum qualifications, means at least three individuals.

## Supplemental Information

**EXAM SUBJECTS:** The exam is a test designed to evaluate knowledge, skills and/or abilities in the following areas:

**Educating and Interacting with the Public:** These questions test for knowledge of techniques used to interact effectively with individuals and/or community groups, to educate or inform them about topics of concern, to publicize or clarify agency programs or policies, to negotiate conflicts or resolve complaints, and to represent one's agency or program in a manner in keeping with good public relations practices. Questions may also cover interacting with others in cooperative efforts of

public outreach or service.

**Preparing Written Material:** These questions test for the ability to present information clearly and accurately, and to organize paragraphs logically and comprehensibly. For some questions, you will be given information in two or three sentences followed by four restatements of the information. You must then choose the best version. For other questions, you will be given paragraphs with their sentences out of order. You must then choose, from four suggestions, the best order for the sentences.

**Understanding and Interpreting Written Material:** These questions test for the ability to understand and interpret written material. You will be presented with brief reading passages and will be asked questions about the passages. You should base your answers to the questions **only** on what is presented in the passages and **not** on what you may happen to know about the topic.

**Administrative Supervision:** These questions test for knowledge of the principles and practices involved in directing the activities of a large subordinate staff, including subordinate supervisors. Questions relate to the personal interactions between an upper level supervisor and their subordinate supervisors in the accomplishment of objectives. These questions cover such areas as assigning work to and coordinating the activities of several units, establishing and guiding staff development programs, evaluating the performance of subordinate supervisors, and maintaining relationships with other organizational sections.

**Administration:** These questions test for knowledge of the managerial functions involved in directing an organization or an organizational segment. These questions cover such areas as: developing objectives and formulating policies; making decisions based on the context of the administrator's position and authority; forecasting and planning; organizing; developing personnel; coordinating and informing; guiding and leading; testing and evaluating; and budgeting.

**EXAM SCORE:** Successful candidates will have their names placed on the eligible list in the order of final scores. The names of qualified candidates will remain on the eligible list for the length of the eligible list unless the candidate is appointed from the list or declines appointment from the list.

**SENIORITY WILL BE RATED AS FOLLOWS:** Less than 1 year - 0 points, 1 year up to 6 years - 1 point, over 6 years up to 11 years - 2 points, over 11 years up to 16 years - 3 points, over 16 years up to 21 years - 4 points, over 21 years up to 26 years -5 points.

**ADMISSION NOTICE:** All applications will be reviewed as they are received. If additional information is needed to process your application, you will be notified by e-mail and given an opportunity to submit additional information to support your application prior to the last filing date. If your application is approved, you will be sent an admission notice approximately one week before the exam date. If you have not received your admission notice three days before the date of the exam, call the Livingston County Human Resources Department.

**PERMISSIBLE TOOLS/EQUIPMENT FOR USE DURING WRITTEN EXAM:** Unless otherwise notified, candidates are permitted to use quiet, hand-held solar or battery operated calculators. Devices with typewriter keyboards, such as computers, spell checkers, personal digital assistants, address books, language translators, dictionaries, phones and any similar devices are not permitted. You may not bring books or other reference materials into the exam room. Any phones that are brought into the exam room must be out of sight and silenced for the duration of the exam. Candidates may not use such phones in any way during the exam.

**EXAM RATING:** This written examination is being prepared and rated by the New York State Department of Civil Service in

accordance with Section 23-2 of the Civil Service Law. The provisions of the New York State Civil Service Rules and Regulations dealing with the rating of examinations apply to this written test.

**EXAM GUIDE:** The New York State Department of Civil Service has not prepared a test guide for this examination. However, candidates may find information in the publication 'General Guide to Written Tests' helpful in preparing for this test. This publication is available on line at: <https://www.cs.ny.gov/testing/testguides.cfm>. Candidates not having access to a computer or the internet may request copy of the test guide from the Livingston County Human Resources Department. If you wish to order a guide by mail, send your request with a self-addressed stamped envelope to the Livingston County Government Center, Human Resources Department, 6 Court St., Geneseo, NY 14454-1043.

**TAKING MULTIPLE EXAMS:** Persons also applying for examinations offered by another Civil Service agency within New York which are held on the same date must complete a cross filer form, available from the Livingston County Human Resources Department or on our website at <https://livingstoncountyny.gov/539/Employment-Application-and-other-Forms>.

Arrangements must be made to take all examinations at one test site. Unless this form is filed with the Livingston County Human Resources Department at least three weeks prior to the exam date, we cannot ensure that such arrangements will be made. Candidates taking multiple exams on the same date with Livingston County do not have to file a cross-filer form.

Candidates taking more than one exam in different exam series will be allowed the specified length of time for each exam, up to a maximum of eight hours. Example: candidates taking one exam which allows six hours and another exam in a different series which allows four hours, you must complete both tests in eight hours, but you can spend no more time on each exam than the time allotted for that exam.

**VETERANS CREDITS:** Additional credits are available to veterans who meet certain established requirements. Veterans who have not used their credits may make application for their use. The Veterans Credits application form is available at the Human Resources Department or on our website at <https://livingstoncountyny.gov/539/Employment-Application-and-other-Forms>. Applications for veterans credits must be accompanied by a copy of the candidate's DD214 Member 4 form.

**CHILDREN OF FIRE FIGHTERS AND POLICE OFFICERS KILLED IN THE LINE OF DUTY:** In conformance with Section 85-a of the Civil Service Law, children of firefighters and police officers killed in the line of duty shall be entitled to receive an additional ten points in a competitive exam for original appointment in the same municipality in which his or her parent served. If you are qualified to participate in this exam and are a child of a firefighter or police officer killed in the line of duty in this municipality, please inform this office when you submit your application for examination. A candidate claiming such credit has a minimum of two months from the application deadline to provide the necessary documentation to verify additional credit eligibility. No credit may be added after the eligible list has been established.

**DISABILITY ACCOMMODATIONS:** Any person with a disability requesting reasonable accommodations in order to participate in examinations will be accommodated. To request accommodation, candidates must complete a Livingston County Civil Service Exam Accommodation Request form and submit it to the Livingston County Human Resources Department at least two weeks prior to the date of the exam. Forms may be obtained from the Human Resources Department or on our website at <https://livingstoncountyny.gov/539/Employment-Application-and-other-Forms>.

**RELIGIOUS OBSERVER ACCOMMODATIONS:** If you need an alternate test date because you are a Religious Observer (for religious reasons, cannot be tested on date of examination(s)), you must provide written notice of your need to the Livingston County Human Resources Department by the application deadline. Such notice must include: (1) the exam title, (2) the exam number, and (3) the reason(s) why you cannot take the exam on the scheduled date. The request must be supported by documentation regarding your need.

**ACTIVE MILITARY MEMBERS:** Special testing arrangements may be available to applicants who are active military members. For further information contact the Livingston County Human Resources Department before submitting an application.

**ALTERNATE TEST DATE:** Under very limited circumstances, a candidate may be allowed to take an exam on an alternate test date. If you cannot take the exam on the scheduled date, please consult the Livingston County Alternate Test Date Policy which may be viewed on the Human Resources Office page of the Livingston County website <https://livingstoncountyny.gov/539/Employment-Application-and-other-Forms>. In general a request is due to the Human Resources Department two weeks before the examination date. Requests that are not made in a timely manner will be disapproved.

**CANDIDATE NAME, EMAIL, AND ADDRESS CHANGES:** It is the responsibility of the candidate to notify Livingston County Civil Service of any changes of name, email and/or address. NO attempt will be made to locate candidates who have moved. The form can be found on our website at <https://livingstoncountyny.gov/539/Employment-Application-and-other-Forms>.

**EQUAL EMPLOYMENT OPPORTUNITY:** Livingston County is an Equal Opportunity Employer. Discrimination on the basis of a protected classification is prohibited with respect to all aspects of employment. Protected classifications include: race, color, sex, sexual orientation, religion, age, national origin, marital status, disability, veteran status, genetic information, domestic violence victim status, gender identity and gender expression, or for any other reason prohibited by law.

**PUBLIC EMPLOYERS UNDER LIVINGSTON COUNTY'S CIVIL SERVICE JURISDICTION:** The following public employers are under Livingston County's Civil Service jurisdiction and use Livingston County's eligible lists to fill competitive class positions:

County: Livingston.

Libraries: Bell Memorial Library, Dansville Public Library, Wadsworth Public Library.

Villages: Avon, Caledonia, Dansville, Geneseo, Leicester, Lima, Livonia, Mt. Morris, Nunda.

Towns: Avon, Caledonia, Conesus, Geneseo, Groveland, Leicester, Lima, Livonia, Mt. Morris, N. Dansville, Nunda, Ossian, Portage, Sparta, Springwater, West Sparta, York.

Schools: Avon, Caledonia-Mumford, Dansville, Geneseo, Keshequa, Livonia, Mt. Morris, Wayland-Cohocton, York.

Special Districts: Genesee Valley BOCES, Livingston County Water and Sewer Authority.

**FURTHER INFORMATION:** Contact the Human Resources Department or visit the County's website at:

Livingston County Human Resources Department

6 Court St., Room 206

Geneseo, NY 14454

(585) 243-7570

Livingston County website, Human Resources Dept. page

<https://livingstoncountyny.gov/207/Human-Resources>

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**Agency**

Livingston County

**Address**

6 Court Street, Room 206

Geneseo, New York, 14454

**Phone**

**Website**

585-243-7570

<https://www.livingstoncounty.us/>